

Ringwood Family Relationship Centre –Changes to service during COVID-19

Due to the current COVID19 pandemic, we have made some temporary changes to our practice in order to continue offering support during these times of restrictions. These changes will remain in place until further notice.

‘In-person’ or ‘face-to-face’ appointments for child arrangements have been suspended.

Family Dispute Resolution

- Family dispute resolution appointments are still being taken and conducted over the telephone or via the Zoom platform for parenting and children’s matters.
- Outreach support (in Yarra Junction and Ferntree Gully) has been suspended.
- No fees are currently being charged for Family Dispute Resolution.
- Dispute Resolution appointments for finance & property issues are now available.

Counselling

- Counselling is still being offered in both personal counselling for parenting related and grief and loss
- Counselling is still being offered for Family violence –male and female.
- No fees are currently being charged for counselling.
- Appointment are conducted over the telephone

Parenting Orders Program

The Parenting Orders Program is being conducted by individual sessions and on-line group format using a combination of phone and the Zoom platform.

No fees are currently being charged for Parenting Orders Program.

Child Inclusive and Informed

- Currently suspended.
- Resuming in the new year.
- No fees are currently being charged for Child Inclusive and Informed FDR.