

Ringwood Family Relationship Centre –Changes to service during COVID-19

Due to the current COVID19 epidemic, we have made some temporary changes to our practice in order to continue offering support during these times of restrictions. These changes will remain in place until further notice.

‘In-person’ or ‘face-to-face’ appointments for child arrangements have been suspended.

Family Dispute Resolution

- Family dispute resolution appointments are still being taken and conducted over the telephone for parenting and children’s matters.
- Outreach support (in Yarra Junction and Ferntree Gully) has been suspended.
- No fees are currently being charged for Family Dispute Resolution.
- Dispute Resolution appointments for finance & property issues have been suspended

Counselling

- Counselling is still being offered in both personal counselling for parenting related and grief and loss
- Counselling is still being offered for Family violence –male and female.
- No fees are currently being charged for counselling.

Parenting Orders Program

- Assessments are still being conducted in a phone-based service.

Groups have been suspended and when able to resume, there is an intention to run extra groups to reduce waiting times.

Child Inclusive

Currently suspended.