**Info sheet: Children’s Contact Services**

Children’s Contact Services provide supported, safe, neutral and child-focused places for parents to exchange care of children and for children to spend time with a parent. Children’s Contact Services assist children and parents to enjoy time together whilst supervision is required. There is usually an assessment process and some services provide reports for court on request.

As witnessing conflict when moving from one parent to another parent is stressful for children, contact services are designed to assist parents to transfer their children from one parent to the other parent in a way that minimises stress for their children. These services can provide guidance and support to parents to strengthen relationships between children and their parents. Over time, and where possible and safe to do so, parents move on to making their own arrangements without the involvement of a Children’s Contact Service.

Some services are government-funded whilst others are privately operated. Parents are encouraged to make their own enquiries about the safety and appropriateness of private services.

**Government-funded services**

|  |  |  |
| --- | --- | --- |
| **LOCATION** | **ORGANISATION** | **CONTACT No.** |
| 115 Lydiard Street North **BALLARAT, 3350** | Child and Family Services Ballarat | **03 5337 3333** |
| 65-71 Mundy St  **BENDIGO, 3552** | Fairground Children’s Contact Service | **03 5440 8490** |
| 822 Ballarat Rd  **DEER PARK, 3023** | CommUnity Plus Services Ltd | **1800 266 675** |
| Level 1, 146 Young St  **FRANKSTON (**Also at **BERWICK**) | Family Life Limited–Family Relationship Centre | **9770 0341** |
| 16 Ballarat Rd  **HAMLYN HEIGHTS, 3215** | Bethany Community Support | **03 5278 8122** |
| 107-109 Lemon Ave  **MILDURA, 3500** | Mallee Family Care Inc | **03 5021 7400** |
| 188-190 Commercial Rd **MORWELL, 3840** | Anglicare Victoria | **03 5135 9555** |
| 182C Sladen St,  **CRANBOURNE** | Family Life Limited | **9770 0341** |
| Unit 1, 19-21 Argyle Place South **CARLTON, 3053** | CommUnity Plus Services Ltd | **1800 266 675** |
| 110-112 Wyndham St **SHEPPARTON, 3632** | Berry Street Victoria Inc | **03 5822 8100** |
| 27-29 Stanley St  **WODONGA, 3690** | Upper Murray Family Care | **02 6057 5399** |
| 19 Jamieson St  **WARRNAMBOOL, 3280** | Children Australia Inc–Family Relationship Centre | **1300 361 680** |

**Not-for-profit – fee for service**

Operated by an established not-for-profit agency that provides a range of social and community services. Not government funded or regulated but modelled on funded services.

|  |  |  |
| --- | --- | --- |
| **LOCATION** | **ORGANISATION** | **CONTACT No.** |
| 16 Bond St  **RINGWOOD, 3134** | EACH Children’s Contact Centre | **9259 4188** |

**Privately operated – fee for service**

Operated as a private business. Not government funded or regulated.

|  |  |  |
| --- | --- | --- |
| **LOCATION** | **ORGANISATION** | **CONTACT No.** |
| **Mobile Service** Inner/Outer Melbourne suburbs. | Aiding and Caring | **9302 1088**  **0400117768**  [**a.c.contact.connect@bigpond.com**](mailto:a.c.contact.connect@bigpond.com)  **http://acchildrenscontactservice.com.au** |
| **Mobile Service**  Inner/Outer Melbourne suburbs. | The Togetherness Family Supervision | **0497840124**  [**support@togethernessfamilysupervision.com.au**](mailto:support@togethernessfamilysupervision.com.au)  **www.togethernessfamilysupervision.com.au** |
| **Mobile Service**  Inner/Outer Melbourne suburbs. | Family Contact Service | **0459363172**  [**julie@familycontactservice.com.au**](mailto:julie@familycontactservice.com.au)  **www.familycontactservice.com.au** |
| **Mobile Service**  Inner/Outer Melbourne suburbs. | Children and Families Contact Service | **0481983506**  [**candfcontactservice@gmail.com**](mailto:candfcontactservice@gmail.com)  **www.childrenandfamiliescontactservices.com.au** |
| **Mobile Service**  Inner/Outer Melbourne suburbs | Vanessa Ash & Associates Lawyers | **9042 7996**  **0402500337**  [**info@vanessaash.com.au**](mailto:info@vanessaash.com.au)  **www.vanessaash.com.au** |
| **Mobile Service**  Inner/Outer Melbourne suburbs | Angelico Community Services (Manager Marianna Angelico) | **9350 6075**  **0407365256** |
| **Supervised Changeover Service**  Inner/Outer Melbourne suburbs | Axia Solutions | **9555 4944**  **0430203518**  [**quotes@axiasolutions.com.au**](mailto:quotes@axiasolutions.com.au) |

**DISCLAIMER:** The above list of organisations is provided for information purposes only. EACH and the Ringwood Family Relationship Centre make **NO** representation as to the nature, quality or value of any services offered or provided by such organisations, or the accuracy of any contact details.